

Cheyenne Urological, PC
Credit & Payment Policy

Effective October 11, 2011, Cheyenne Urological, P.C., will be contacting your health insurance company before each visit to verify eligibility and benefit information. Pre-authorizations and pre-determinations with your medical insurance companies for any services performed in our clinic or the hospital are done as a courtesy. Ultimately pre-authorizations/pre-determination defers back to the patient's responsibility, so you may want to call your insurance company to verify.

We hope you understand that our credit and collections policies are a necessary part of assuring the financial resources needed to maintain the medical office for our patients and the community.

Charges for medical services at our office are due and payable at the time services are rendered. If you have health insurance, please understand that this is an agreement between you and your insurance company to pay for certain amounts of medical care. Our bill for medical services is an agreement between you and our office. You are responsible for the payment of your bill regardless of how much payment is issued by your particular insurance or what they consider usual, reasonable, and customary.

CONTRACTED INSURANCE'S

BC/BS Wyoming & Federal
First Choice of the Midwest
Medicaid, Wyoming and Nebraska
Winhealth
Bestlife
UPRR/UPREHS

Great West Life
Cigna
Medicare & Railroad Medicare
United Healthcare
Triwest/Tricare
Aetna

Participation with insurance companies varies within each calendar year. If your medical insurance company is not listed above please contact them to verify if we are a network participation provider.

If we participate with your insurance company you will be required to pay your insurance deductible and co-insurance. If we DO NOT participate with your insurance company you will be required to pay \$200.00 at the time of services are rendered, and the balance paid according to our payment policy.

We do not want financial circumstances to limit our care for you. If unusual circumstances should make it impossible to meet our credit terms, please call or personally discuss the matter with our billing department. This will avoid any misunderstanding and enable you to keep your account in good standing.

For your convenience we accept Visa, MasterCard, American Express and Discover